A Message from the CEO and President
Rick D. Senft

I am honored to report on an outstanding start to 2015 for the Passavant Memorial Homes Family of Services, during which we have been able to achieve many significant milestones. Our unwavering dedication to providing only the highest quality of supports and services to individuals with intellectual disabilities and behavioral health needs has enabled us to forge ahead and reach new horizons. We have once again expanded all of our subsidiaries to more effectively and efficiently meet the needs of those who we are privileged to serve. This allows Passavant to provide a comprehensive range of services that afford all consumers the individualized care that they deserve. Our Mission and Vision continue to provide the necessary foundation that allows us to embrace and pursue new opportunities with a focus to empower individuals to live happily and successfully within the community.

Passavant Memorial Homes (PMH) residential programs have continued to flourish and broaden, most notably through the opening of our inaugural Community Residential Home, licensed under the 6400 regulations, within Luzerne County in Eastern Pennsylvania. This geographic region represents a new opportunity for PMH, and provides promising prospects for further expansion and growth. Additionally, we have worked diligently to establish and cultivate strong relationships within the local communities and our consumers are enjoying the highest quality of supports.

PMH is committed to providing the most effective resources and training to our staff to ensure that the services that all individuals receive are of the utmost value. Recently, substantial technological investments were made that improve efficiency and maximize productivity across all of our subsidiaries. An electronic care management system has been installed in every Residential Home and Vocational Program, allowing our staff to instantly document and track all necessary care for our individuals, thus enhancing the coordinated care that we are able to provide.

The past twelve months were a banner year for the Family of Services, with our gross revenue exceeding $100 million. This historic growth underscores our dedication to providing only the highest quality of care to the individuals we serve, and our ability to evolve and adapt to meet their specific needs. The consistent selection of Passavant by numerous consumers and family members, as well as county and state agencies, continues to strengthen and enhance our reputation as one of the leading providers in our field. Our ability to successfully accomplish even the most complex transitions is demonstrative of the depth, skill, and commitment of our entire team. We will remain steadfast to creating living environments that allow individuals with intellectual disabilities and behavioral health needs to enjoy happy and fulfilling lives.

I would like to convey my most sincere appreciation to Passavant’s outstanding Board of Directors who continue to shepherd this organization with wisdom and dedication. Their kind guidance and unwavering support allow us to realize our Mission and Vision with compassion. To all of our staff, business partners, and supporters who have empowered us to positively impact thousands of lives through all of our services, I thank you greatly. It is my pledge to always strive to exceed the expectations of our individuals and their families while providing the most comprehensive and person centered care available. Thank you for taking this opportunity to familiarize yourself with our organization and the services that we provide. We extend our deepest gratitude and ask all of God’s blessings upon you. Please have a safe and happy summer.

Rick D. Senft
CEO and President
1st Annual Passavant Memorial Homes Benefit Bash

The First Annual PMH Benefit Bash was a day filled with sunshine, laughter, dancing, and camaraderie. On April 11, 2015, over 200 people filled Jergel’s Rhythm Grille to listen to the sounds of No Bad JuJu and mingle with old and new friends. Guests were able to try their luck at the cornhole tournament, 50/50 raffle, and Chinese Auction. They also indulged in a delectable appetizer and dessert buffet all while listening to the dynamic 8-piece powerhouse band.

Many consumers attended the event and really enjoyed dancing the day away and having fun in the sunshine participating in the cornhole tournament. The idea for the event grew from our continued mission and a need to help raise funding toward start-up costs for residential homes for persons with intellectual disabilities, which will help to turn a house into a warm, comfortable, and loving environment that our consumers can call their home. Everyone’s generous participation in the day’s fun and games raised more than $15,000.00, and a humble thank you goes out to all of our sponsors, committee members, and guests who were able to make this event so successful. We are already looking forward to seeing everyone back on the dance floor next year!

Thank You For Your Support!

- First National Bank
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- The Senft and Hershberger Families
- Stevens & Lee
- Rich & Marilynn Howard
- Ambulatory Anesthesia Associates
Pam's Story…
Pam spoke at the wedding reception, saying, “There were three things I always dreamed of having: a great family, a job, and a swimming pool. I now have all three, but the most important is the family love that I receive from everyone.”

We asked Pam why she liked Lifesharing and she replied, “If it wasn’t for my family, I wouldn’t be where I am today. I’m having the time of my life living in my home. Joining Curves, learning to fold clothes, learning to cook and bake, and make the best coffee ever….”

All of these experiences have given her a new sense of self worth. Her family has loved watching Pam grow and seeing her gain confidence has been wonderfully rewarding for all concerned. Pam’s rule: “The weekends are reserved for relaxing – it’s not necessary to make the bed!” On the weekends, however, it is necessary for Pam to hang out in her PJ’s watching movies and playing Phase 10 which she loves to play every time she gets the chance.

Pascha’s Story…
“I worked three twelve-hour daylight shifts and three twelve-hour midnight shifts. All I did was work. I prayed to God for an answer, and the answer He provided was Lifesharing.” As a Passavant Lifesharing Provider, Pascha receives a stipend (earnings) as well as room and board payments that subsidize household costs. Pascha continued, “Lifesharing has allowed me the freedom and time to do things I never got to do. I never thought life could be so full of new experiences, not only for me, but also for Pam. Helping people is one of Pam’s many gifts, and she blesses me everyday – not only me, but my whole family. My family loves her, and she loves them.”

After becoming a Passavant Lifesharing Provider, Pascha got married. Pam was a bride’s maid in the wedding, but also, as part of the ceremony, Pascha and her husband presented Pam with a promise ring. The ring, absolutely now one of Pam’s most prized possessions, is a symbol of their promise to her that she would always be first in their lives.

Pam, (in her own words) on how she got her job at Sears:

**How I Got My Job!**
I had a great job at Kmart; however, it saddened me to hear it was closing in December of 2014. I had loved my job for three years there until it closed. One day I was shopping with my sister Pascha, and we were checking out and met Kristen the Boss at Sears. I was telling Kristen how I loved working at Kmart and told her that I’m a hard worker, and if you ever need help to “let me know and maybe I could work for Sears, they are sister companies!” So she gave me her card and told me to call her in two weeks. This started the process for Pascha and me. We called and put in my application on the computer, it took a long time. Then we had to take tests…a lot of them! However, Jesus says in Romans 5:3-4 “Not only so, but we also glory in our sufferings, because we know that suffering produces perseverance, perseverance, character; and character, hope.” That Hope is what I clung to for about two months. The day I heard back from Kristen was the best day ever. I got hired at Sears! Then more tests to follow. While I was taking the tests I told Pascha that she should get a job too! So she did and now we work together doing the stock. She has taught me a lot. Now I have experience taking out racks of clothing, organizing by size and color, and tagging. Mens, womens, children, purses and belts too! I never thought or imagined that I would have so much opportunity to learn so many things and have such a good time, whether it be Kmart, Sears or your own dream job, never give up hope! All things are possible with God! Be blessed.

P.S. Now, go get your own job!

**Now, That’s All Changed**
When we began to talk, Paul confided, “As far back as I can remember, all the way back to being a little kid, I needed to be ‘knocked out’ so ANY work could be done when I went to the dentist. For the past three years now, that’s all changed.” Paul has been supported by Passavant Memorial Homes since 1993. In fact, for anyone who is a regular visitor to the Rochester campus, Paul is the one guy that everyone knows and immediately recognizes. Always outside, in all kinds of weather, he’s either cutting grass, raking or blowing leaves, or helping clear the snow so everyone has safe passage in the winter. Obviously not a timid guy, Paul just didn’t like going to the dentist. “No sedation – no dental work”, was his motto, and he stood firm. Paul’s experience with even routine dental visits was not unlike that of many other folks.

Due to his long association with Passavant, Paul was among the first consumers to be treated under Accessible Dental Services’ (ADS) two-year pilot program after it began in December 2006. During the pilot phase, all patients were individuals supported by Passavant, and all patients were treated at ADS Dental Director Dr. David H. J. Pavasko’s office in Murrysville, PA. After the pilot phase, Paul continued to attend all of his regular visits and he was sedated for every appointment. Over the past three years, as Paul immediately mentioned, things have changed. After seeing Dr. Pavasko and the ADS team for his dental care, Paul has softened his stance and he is now a non-sedation patient.

We asked how Paul now feels about going to the dentist and he readily shared, “Everyone at ADS has been very nice and helpful to me by teaching me how to brush my teeth better than I used to. They also give me a new tooth brush every time I have an appointment so I can throw my old one away. Now when I go for an exam and cleaning, I just sit back in the chair, close my eyes and think about things I like to think about while they work on my teeth.”
Success Stories

Reporting for Duty

For almost two years now, David has been “reporting for duty” with the Pennsylvania State Police. Along with his staff, Andrew, he makes a daily trip from ARC of Westmoreland to his Greensburg job at the Headquarters of Troop A where he does custodial work. He proudly wears a black baseball cap bearing the State Police insignia. Ever friendly, and always busy, David is now quite well known at the barracks and is naturally well liked by all of the troopers and fellow staff. To date, one of the most exciting memories from his job at the Greensburg Headquarters was getting up “really close” to the State Police Helicopter. Before entering the field of competitive employment with his State Police job David had worked for several years in the ARC’s Workshop.

David – kiddingly known as “Jonathan” to his buddies at the ARC (the nickname comes from his great love for the New Kids on the Block band) seems to know everyone and also seems to be known by literally everyone in Westmoreland County. In March, he volunteered to accompany the Accessible Dental Services team and their Mobile Dental Unit to a public relations event at Clairview School in Greensburg. “While we were at our exhibitor table”, explained Karen Noah, Vice President of Operations for Accessible Dental Services, “David was constantly greeting the attendees at the event by name and inviting them over to talk to us about dental services, or take a tour of the Unit. He was a truly amazing host… we all felt like we had volunteered to come along with him!”

An August birthday guy, this summer David is looking forward to a Myrtle Beach vacation around the time of his birthday. He will also be attending a week-long summer camp in the Pittsburgh area that he has been enjoying for the past several years. In addition to looking forward to some vacation time, in his spare time, he likes “hanging” with friends, enjoying his car collection, and listening to the New Kids on the Block and other favorites on the radio. A big Pittsburgh Pirates fan, David is hoping for some post-season action this fall from the home team.

David is supported by Passavant’s Lifesharing team and has enjoyed living in the Greensburg area with his Lifesharing family.

Not So Trivial Trivia

Do you know who played The Mummy in the 1932 movie by the same title? Do you know who the makeup artist was that spent eight hours every day applying the Mummy make up to the actor who’s the answer to the first question? The answers to these and countless other questions relating to vintage horror films are readily gained by starting a conversation with CJ, one of Passavant’s Lifesharing Program’s brightest stars. CJ simply loves these old movies, and knows lots of details even the most knowledgeable movie authority may have already forgotten.

CJ has been living with his Lifesharing Provider, Mike, for the past 6 years. The rest of his team is comprised of his Support Coordinator, Bobbi, and his Passavant Lifesharing Specialist, Amy. CJ attends school in the Marion Center District, and has steadily progressed to now working at a 10th Grade level in some of his classes. “At his previous school, they only had him working at a 5th Grade level, and it was obvious that CJ was capable of a more challenging curriculum”, Mike shared. “He continues to thrive and his speech and writing have greatly improved, especially over the past year.” CJ received an A+ in his Theater Class – no surprise – and helps with the school’s theatrical productions. Through the ARIN IU 28 Extended School Year Program, he will be attending classes again this summer at IUP.

Bobbi and Amy have also seen substantial improvement in CJ’s physical abilities. They both agree that along with other skills, his ability to walk with a walker and consistently stand at a table have increased dramatically. Always positive and highly motivated, when asked what he sees as his greatest achievements over the past year, CJ says with a broad smile, “better independence and learning more”. 
Did You Know?

- InvivaSpan Health’s goal is to provide premier quality health care by dedicated practitioners who are focused on the unique needs of individuals with disabilities.

Did you know? InvivaSpan Health (ISH) will soon be offering Podiatry services through Dr. Cheryl Goldstein, and we have added Pleasant locations. ISH already accepts Medicaid, Medicare, UPMC and Highmark for Podiatry services.

Good foot care keeps our individuals healthy! Please remember that patients who are supported by a provider organization and are Diabetic, have Peripheral Vascular Disease (PVD), or Deep Vein Thrombosis (DVT), are required by regulation to see a Podiatrist.

If you are interested in scheduling an appointment, please contact us at:
(412) 820-1010 x546, or email us at mwalker@passavant.org

PDC and Great Oak Pharmacies

PHARMACY

Commitment to Quality

PDC Pharmacy and Great Oak Pharmacy continue to recognize the great value our medical documentation and labeling provide for our customers, and in the past year, we have had many opportunities to go “above and beyond” as we customized their documentation. As always, our commitment to providing the highest quality of pharmacy services to the patients, agencies and facilities we are privileged to serve remains the driving force behind any improvements made within the pharmacies.

In particular, an Intellectual Disability provider from PDC Pharmacy Philadelphia requested a new Medication Administration Record (MAR) format to help reduce the opportunity for medication errors upon staff administration. The agency wanted to try an approach where the paper MAR would be organized by time of administration, much like our eMAR offering, MedSupport, provides customers. In conjunction with our current pharmacy software, our IT vendor, Horizon Information Systems, and the resources of our team in the Philadelphia pharmacy, a new, custom MAR format has been created. The agency began testing the new format with pilot homes in May and we look forward to their feedback in order to provide this new format as an alternative for all customers. As we move forward into our new fiscal year, PDC Pharmacy looks for new opportunities to allow a custom request to have a global impact for all customers.

The Achieving a Better Life Experience Act

Modeled after IRS Code 529 Plans, (College Savings Accounts) and signed by the President on December 19, 2014, the Achieving Better Life Experience Act, better known as the ABLE Act, allows individuals with disabilities to retain eligibility for public benefits while controlling assets, in their own name, in excess of the current $2,000.00 SSI/Medicaid resource cap. The act, as finally passed, has been scaled back several times over three congressional sessions.

Under the terms of the law, the individual’s disability must have occurred prior to age 26 and yearly deposits are limited to $14,000.00. Once an account exceeds $100,000.00 in value, the individual may still retain eligibility to receive Medicaid benefits, but SSI benefits are lost. While yearly contributions are not tax-deductible, funds in the accounts accumulate tax-free. When the beneficiary dies, funds remaining in the account must first be used to repay any Medicaid expenses incurred.

Through contractual agreements with financial organizations that would act as depository and/or manager of these accounts, Pennsylvania’s Treasury Department would be deemed the “Trustee”. An inherent conflict of interest would seem to be created since the Commonwealth would not only decide which individuals were permitted to use their funds, but would also be incentivized to retain residual funds for the purpose of repaying Medicaid expenditures. Life Enrichment Trust would like to assure everyone that our Pooled Trusts and other related services are not affected by the ABLE Act in any way. We will provide further information regarding the ABLE Act as it becomes available.
Passavant Memorial Homes Foundation 23rd Annual Golf Outing

Passavant Memorial Homes Foundation 23rd Annual Golf Outing will be held on Monday, August 10, 2015 at Olde Stonewall Golf Course located in Ellwood City, PA. Passavant is pleased to announce that the Kohler Supportive Living Program and the Long Term Structured Residence, both located on the Rochester Campus will be the focus of the 2015 Fundraising Initiative. The funds raised through the generosity of participants in our 2015 Golf Outing will assist us in creating program enhancements in areas including; therapy, sensory, computer skills, skills for daily living, and physical renovations to the program sites. If you would like to support this initiative, please contact Brenda Wyman at: (412) 820-1015 x503 or via email at bwyman@passavant.com.

MISSION STATEMENT

It is the mission of Passavant Memorial Homes to empower individuals with intellectual disabilities and behavioral health needs to live successfully in the community. Through a continuum of care, the highest quality supports are always provided, while promoting choice and independence.

VISION STATEMENT

The vision of Passavant Memorial Homes is to provide quality supports as a consumer-driven human services organization that consistently exceeds the expectations of individuals, their families and the community. Passavant Memorial Homes will always be committed to being the industry leader in the provision of service alternatives by maximizing existing financial and community resources.

CORPORATE VALUES STATEMENT

Passavant is committed to a team oriented work environment that exemplifies a participatory management driven process and is characterized by staff development and advancement.

By promoting this philosophy and valuing every employee's talents, initiative and leadership skills, every consumer and family member will be ensured the uppermost quality.

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